



October 20, 2021

Re: Programming Advisory

Dear Franchise Administrator,

As part of our ongoing commitment to keep you and our customers informed about changes to Xfinity TV services, we wanted to update you that effective November 16, 2021, G4 will be added to Digital Starter and the Entertainment Genre Pack.

HD service and IP-capable equipment is required to view the channel. A limited number of customers may still have older devices that do not support these channels and will not be able to view them until the devices are replaced.

Please feel free to contact me at 410-497-0365 if you have any questions.

Sincerely,

A handwritten signature in black ink that reads "Andre S. Fountain". The signature is written in a cursive style with a horizontal line above the name.

Andre Fountain  
Senior Specialist, Government & Community Affairs  
Comcast Beltway Region