Accessing Virtual Health Care from Cigna App on Mobile Device
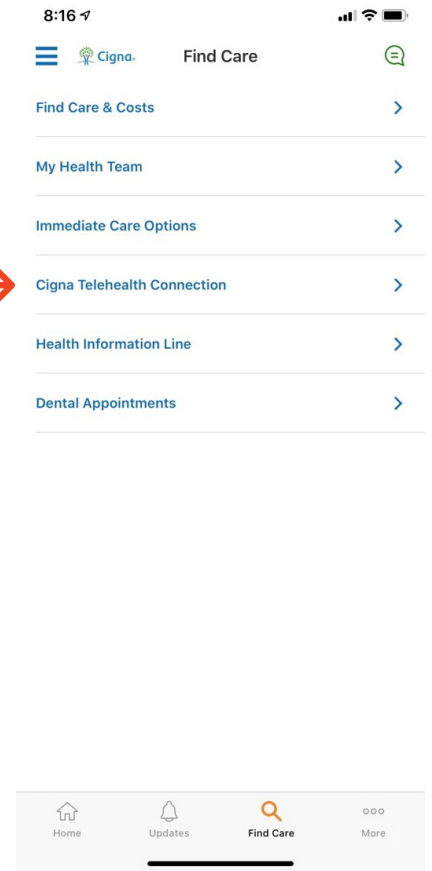
Steps:
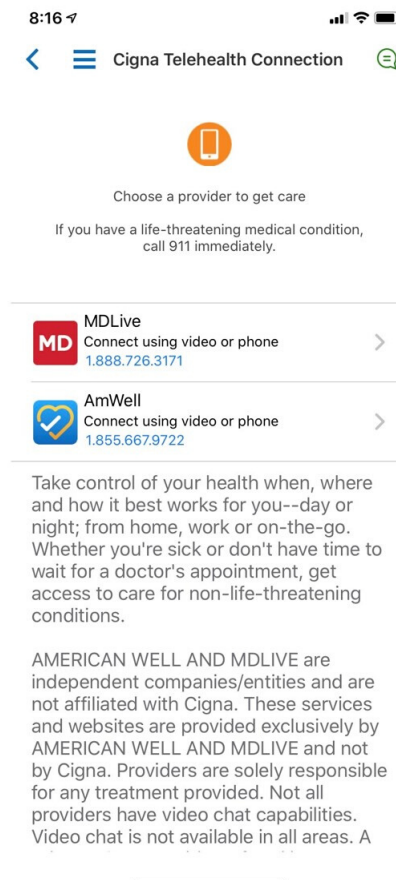
1.

8:16

☰ 🌳 Cigna.   💬

🪪 **ID Cards**	📋 **Claims & EOBs**
💲 **Deductibles & Maximums**	🐷 **Spending Accounts**
🔍 **Find Care & Costs**	🧮 **Price a Medication**
👪 **Coverage Overview**	💊 **Manage Prescriptions**

🏠 Home   🔔 Updates   🔍 Find Care   ⚬⚬⚬ More

Choose
Find Care &
Costs   →

2.

8:16

☰ 🌳 Cigna.   Find Care   💬

Find Care & Costs	›
My Health Team	›
Immediate Care Options	›
Cigna Telehealth Connection	›
Health Information Line	›
Dental Appointments	›

🏠 Home   🔔 Updates   🔍 Find Care   ⚬⚬⚬ More
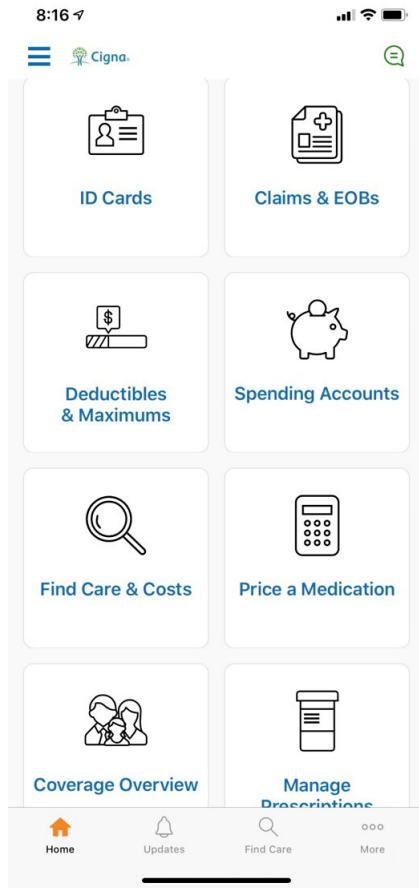
Choose Cigna
Telehealth
Connection   →

3.

8:16

‹ ☰ Cigna Telehealth Connection   💬

📱

Choose a provider to get care

If you have a life-threatening medical condition,
call 911 immediately.

MD	**MDLive** Connect using video or phone 1.888.726.3171	›
💙	**AmWell** Connect using video or phone 1.855.667.9722	›

Take control of your health when, where
and how it best works for you--day or
night; from home, work or on-the-go.
Whether you're sick or don't have time to
wait for a doctor's appointment, get
access to care for non-life-threatening
conditions.

AMERICAN WELL AND MDLIVE are
independent companies/entities and are
not affiliated with Cigna. These services
and websites are provided exclusively by
AMERICAN WELL AND MDLIVE and not
by Cigna. Providers are solely responsible
for any treatment provided. Not all
providers have video chat capabilities.
Video chat is not available in all areas. A

Choose MDLive
or Amwell   →